

Spamcc Pro Help

Spamcc Pro Help.....	1
Welcome to use Spamcc Pro	2
Quick Start	3
Configuring Your Account	3
Check Accounts and Preview messages.....	3
Download Messages and Attachments	3
Remove Messages.....	4
How to use Spamcc Pro	4
Interface Introduction.....	4
How to use buttons on the Tool Bar.....	4
How to use Navigation Pane	5
How to use Message List Pane.....	6
How to use Preview Pane.....	6
Manage Friends List.....	6
How to add the senders of selected messages to the Friends List	6
How to import all existing senders contained in e-mail client of the system.....	7
How to remove senders from the Friends List	7
How to display messages from Friends List in specified color.....	7
Managing Blacklist	7
How to add the senders of selected messages to the Blacklist	7
How to remove senders from the Blacklist	7
How to display messages from Blacklist in specified color.....	7
How to handle messages from Blacklist	8
Managing e-mail filter	8
How to create e-mail filter	8
How to remove e-mail filter.....	8
How to display messages matching e-mail filter in specified color.....	8
How to handle messages match filter.....	9
Managing grouping filter	9
How to create grouping filter	9
How to remove grouping filter.....	9
Managing Bayesian filter	9
How to train Bayesian filter	10
How to clear Bayesian database.....	10
Managing Blocked Countries.....	10
Managing Blocked Encodings	10
Set up options.....	10
General option tab.....	10
Mail option tab	11
Advanced Operations.....	11
How to configure your own grouping filter	11

Scene 1	11
Scene 2	12
Scene 3	12
Scene 4	13
How to register with Spamcc Pro.....	13
Technical Support	13

Welcome to use Spamcc Pro

Spamcc Pro is a powerful, safe spam filter. It can help you block spam and pick up useful e-mail from your inbox. Spamcc Pro automatically checks and retrieves your e-mail messages from multi accounts such as POP3, IMAP, Hotmail, MSN, AOL, Yahoo and Gmail. With the program, you can preview message in HTML or plain text, or directly delete unwanted messages on the server. Spamcc Pro uses Bayesian analysis technology to detect spam. It also supports message and attachment filter. Other filter features include Friends List, Blacklist, Country Blocking and Encoding Blocking. The unique grouping filter enables you to view grouped messages from family, friends, workmates and other customizable categories. Spamcc Pro can trace e-mail and show geographical location of sender, validate the message is from the location you expect.

1. **E-mail grouping:** It automatically sorts messages according to your predefined grouping conditions (family, friends, workmates or others). While viewing a single group, only messages in conformity with the specific grouping condition will appear in the list. In this way, you can easily manage a large number of messages without the worry of missing importance messages among them.
2. **E-mail filter:** By applying Bayesian filter, Friends List, Blacklist, Country Blocking, Encoding Blocking and customizable filters, you can accurately identify useful messages and spam.
3. **Quick download & save:** You can download specified messages and attachments from the remote server without waiting for receiving all, and save them into the local Inbox of Outlook Express directly.
4. **E-mail message tracing:** You can accurately locate the geographic position of sender.
5. **Automatic removal of spam:** All unwanted messages can be automatically removed according to your predefined settings, and manual deletion of specified messages is also supported.
6. **Quick search:** The built-in search function can assist you to quickly find required messages from all being previewed.
7. **New message notify:** Remote accounts can be checked at predefined intervals and you can get informed once new messages arrive.
8. **Quick reply:** You can reply to those messages requiring prompt attention at any moment while previewing them.
9. **Sharing data of Outlook and Outlook Express:** Accounts in Outlook Express, Outlook, and Windows Mail can be imported, as well as contact lists of Outlook, Outlook Express, Windows Mail and MSN Messenger.

10. **Multiple accounts:** Various accounts are supported (including POP3, IMAP, Hotmail, Yahoo), as well as SSL.

Quick Start

Configuring Your Account

You need to obtain the following information from your e-mail service provider before configuring:

- Type of e-mail server (POP3 or IMAP), server IP, account name and password;


If you connect to the Internet via a Proxy server, then you still have to obtain the following information from the network administrator:

- Type of Proxy server (SOCKS4, SOCKS5 or HTTP), server IP, port number and account name & password if necessary.


1. Click **Accounts** in the **Tool** menu;
2. In **Accounts** dialogue box, click **Add**; or you can click **Import** to automatically import existing accounts of your system;

Note: Repeat the above process for each account, and then you can create multiple accounts for each user.


Check Accounts and Preview messages

1. After clicking the  button on the Tool Bar, Spamcc Pro will connect to the specified accounts and check upcoming messages;
2. After the detection is done, filtering and grouping of received messages will be automatically performed on basis of predefined conditions;
3. By clicking each group in the Navigation Pane, messages covered by the specified group will be displayed on the List Pane. Click **Inbox** to display all messages.
4. Click to select message in the List Pane. The content of the message will display in the Preview Pane.

Download Messages and Attachments

1. Select the message to be downloaded in the List Pane;
2. Click the  button on the Tool Bar;
3. If the message has attachments, then the name list of attachments will be displayed while previewing this message. Click on the hyperlink of those names to open or save those attachments.

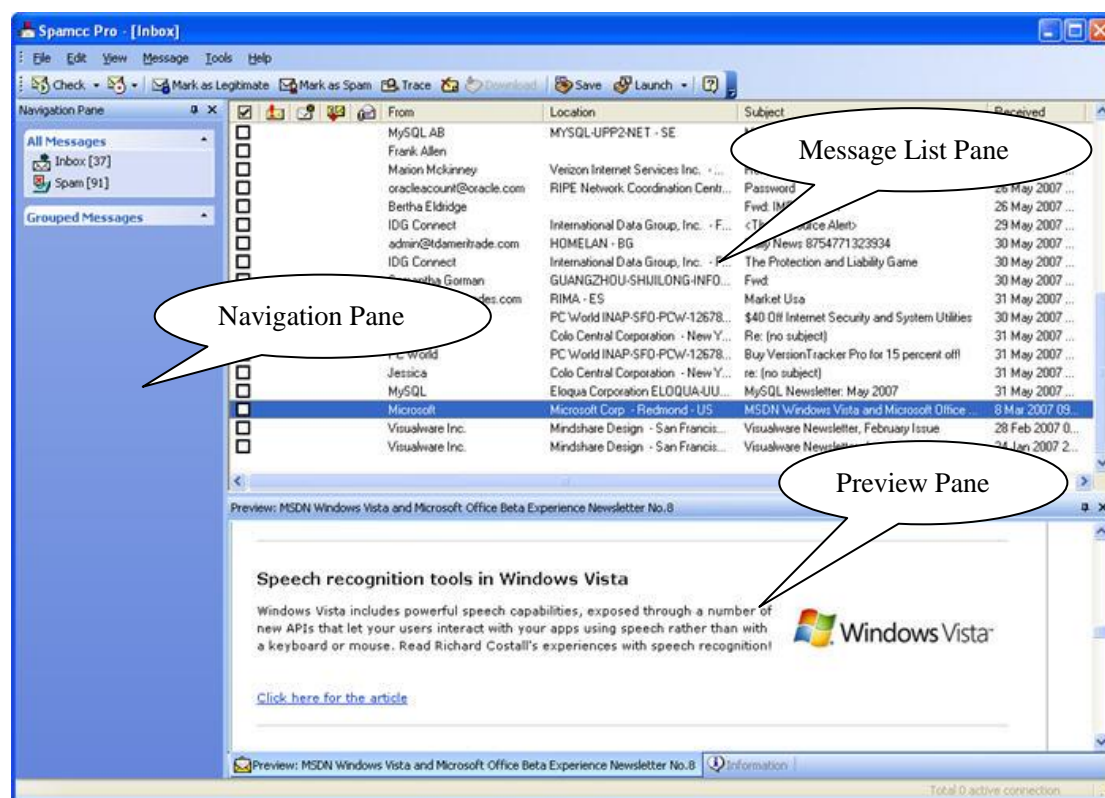
Remove Messages

1. Select messages in the List Pane;
2. Click the  button on the Tool Bar.


Note: This operation will delete messages on the server directly and they are not recoverable.










How to use Spamcc Pro

Interface Introduction

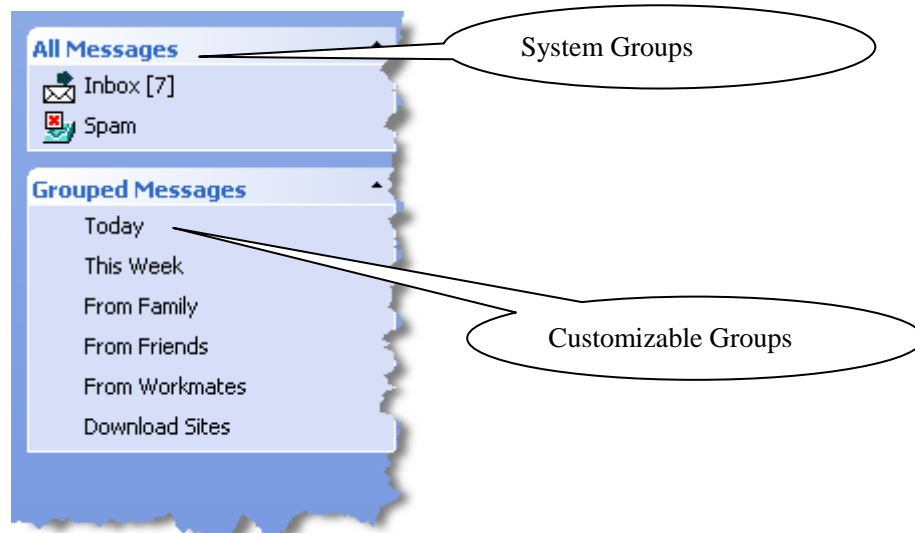


How to use buttons on the Tool Bar

Icon	Description
	Check all default accounts (you may configure under the General tab of each account to determine whether to set this account as the default account). If you have multiple accounts, please click on the down arrow to select required accounts to be checked.

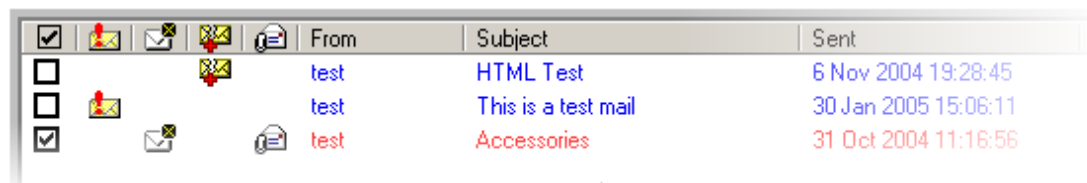
	Stop all active connections. You can also click on the down arrow to select which active connection to stop.
	Mark selected messages to be legitimate and remove them from the Spam group. When Bayesian filter is enabled, this operation will tell the Bayesian filter that the messages are clean, and correlative information will be recorded.
	Mark selected messages to be spam and at the same time put them into the Spam group. When Bayesian filter is enabled, this operation will tell the Bayesian filter that the messages are spam, and correlative information will be recorded.
	Trace selected messages in the List Pane and locate the geographic position of senders.
	Delete all marked messages in the List Pane from remote server.
	Download entire content of the selected messages in the List Pane. Please note that this button will become invalid if the selected message has been downloaded completely.
	Save selected messages in the List Pane into the local inbox of Outlook Express.
	Launch the default e-mail client of Windows. If there are multiple e-mail clients in your system, please click on the down arrow to select the desired application to launch.
	Open user manual of Spamcc Pro.

How to use Navigation Pane



By switching between different groups, you can easily view different kinds of messages.

How to use Message List Pane



Icons	Description
	Check mark for deletion. Click the button on the Tool Bar will delete selected messages of this column.
	The message has been marked as high priority by sender.
	The message has been mark by Spamcc Pro as spam and displays in the Spam ground at the same time.
	The message is downloaded partially. Click the button on the Tool Bar to download entire content of those messages.
	The message has one or multiple attachments. Note: For partially downloaded messages, this icon won't display (even thought those messages could contain attachments).

How to use Preview Pane

The Preview Pane displays the content and attachments of selected message. You can use hotkey F4 to switch display in HTML or plain text.

Manage Friends List

Friends List includes the address and name of trusted senders. While receiving messages, Spamcc Pro will automatically mark the message and display it in specified color in List Pane if its sender is included in the Friends List.

How to add the senders of selected messages to the Friends List

- Select desired messages in List Pane and click **Message > Add to Friends List**;
- Click **Tools > Filters** and select **Friends List**, then click **Add** to add friends.
Note: You can use wildcard characters (* and ?) to indicate a combination of multiple e-mail addresses. For example, if you trust in all messages from abc.com, then you can input *@abc.com.

How to import all existing senders contained in e-mail client of the system.

- Click **Tools > Filters** and select **Friends List**, then click **Import** to import all senders saved in e-mail clients.
- Spamcc Pro can import e-mail addresses and names of contacts from Office Outlook 2000/XP/2003/2007, Outlook Express 5.0/6.0, Windows Mail and MSN Messenger.
Note: For Outlook 2003, owing to its security settings, a window will prompt you that a program is accessing the e-mail address of Outlook, and you can select **Access Allowed** to proceed. For MSN Messenger, contacts can only be imported while it is online.


How to remove senders from the Friends List

Click **Tools > Filters** and select **Friends List**. Then select the sender to be deleted in the listing on the right side and click **Delete**.

How to display messages from Friends List in specified color

Click **Tools > Filters** and select **Friends List**, then click on the down arrow next to **Text color** to select your favorite colors. Messages received from Friends List will be displayed in the color specified by you in List Pane later on.

Managing Blacklist

All messages from Blacklist will be marked with  in the List Pane;

How to add the senders of selected messages to the Blacklist

- Select desired messages in the List Pane and click **Message > Add to Blacklist**;
- Click **Tools > Filters** and select **Blacklist**, then click **Add** to add blacklists.
Note: you can use wildcard characters (* and ?) to indicate a combination of multiple e-mail addresses.

How to remove senders from the Blacklist

Click **Tools > Filters** and select **Blacklist**. Then select the sender to be deleted in the listing on the right side and click **Delete**.


How to display messages from Blacklist in specified color

Click **Tools > Filters** and select **Blacklist**, then click on the down arrow next to **Text color** to select your favorite colors. Messages received from Blacklist will be displayed in the color

specified by you in List Pane later on.

How to handle messages from Blacklist

Spamcc Pro provides two solutions for messages from Blacklist:

- Automatically checked with deletion mark. After detection is finished, you can directly click the  button on the Tool Bar to delete them;

Managing e-mail filter

Spamcc Pro's powerful e-mail filter helps you accurately identify spam and offers the following filtering fields:

- **From:** Address or name of sender
- **Subject:** Message subject
- **To:** Address or name of receiver
- **CC:** Address or name of Carbon Copy
- **Body:** Content of message
- **Attachment:** File name of attachment
- **Priority:** Message priority
- **Received:** Receive time of message. You can select certain time period or specify the time parameter (**Today**, **This Week** and etc.)
- **Size:** Message length

How to create e-mail filter

Click **Tools > Filters** and select **My Filter**, and then click **New** to add a filter. Carry out further configurations in the filter properties window on the right side.

- Click **Add** to add new filtering rules;
- You can select **full matching** or **single matching** as necessary for the filtering rule to identify whether the message matches filter; You can also decide whether this filter has priority over the Blacklist (By default, for messages satisfying rules of both the Blacklist and filter, Blacklist will be applied).

How to remove e-mail filter

Click **Tools > Filters** and select **My Filter**, and then select the filter to be removed and click **Remove**.


How to display messages matching e-mail filter in specified color

Click **Tools > Filters** and select **My Filter**. Then select the desired e-mail filter and click on the

down arrow next to **Text color** to select your favorite colors. Messages received and match the filter will be displayed in the color specified by you in List Pane.

How to handle messages match filter

Spamcc Pro provides three solutions for messages that match filtering rules:

- Automatically checked with deletion mark. After detection is done, you can directly click the  button on the Tool Bar to delete them;
- Automatically put them into **Spam** group, so that you can click on the Spam group in the Navigation Pane to view all such messages.
- Automatically skip other filters;

Managing grouping filter

The unique grouping filter offered by Spamcc Pro enables you to view grouped important messages from family, friends and workmates etc, without the worry of missing useful messages. Grouping filter can be used in combination with Friends List, Blacklist, e-mail filter and account, featuring perfect and integrative functions.

How to create grouping filter

Click **Tools > Filters** and select **Grouping**. Then click **New** to add a grouping filter. Carry out further configurations in the grouping properties window on the right side.

- You can choose to apply the grouping filter to all account or a specified account;
- You can determine whether grouped messages are from **Friends List**, **Blacklist** or specified **e-mail filter**. When choosing e-mail filters, you need to click **Edit** to open the e-mail filter list window and specify single or multiple filters. You can also select **full matching** or **single matching** here.

Note: Each grouping filter displays simultaneously on the Navigation Pane.


How to remove grouping filter


Click **Tools > Filters** and select **Grouping**. Then select the grouping filter to be removed and click **Remove**.

Managing Bayesian filter

The Bayesian filter is a semi-intelligent solution for recognizing spam. Over time, it learns from incoming e-mail messages and the words they contain, marking each word with a **spam** and a **clean** probability. It filters e-mail messages based on these probabilities producing an overall score for the whole e-mail.

How to train Bayesian filter

When you received a few e-mail messages, select desired messages in List Pane and click the 

or  button on the Tool Bar to tell the Bayesian filter, which of your messages are spam and which are clean. The more messages you do this operation for, the more accurate the filter will become.

Note: you will need at least a few spam and clean messages to create a basic database, so the Bayesian filter works correctly.

How to clear Bayesian database

Click **Tools > Filter**, select **Bayesian Filter**, and click **Reset** button.

Note: This operation will clear the entire Bayesian training record.

Managing Blocked Countries

If you are receiving a lot of spam from certain countries, you can in this pane, select the countries which you want to be blocked by Spamcc.

At the time of writing, a lot of spam seems to be routed through open relays in Japan. If you are absolutely sure that you never receive legitimate email from Japan, you could select this country in the countries blacklist.

However, you need to exercise great consideration when blocking by country, for example, if you're running a global business, you certainly don't want to be using the feature!

Managing Blocked Encodings

Many languages are present in the land of e-mail. While some-even most, arguably-of e-mails not in English are legitimate, non-spam communications, to most of us that only speak English; they might as well be spam.

The Blocked Encodings List gives you the ability to filter out unwanted international e-mail that is displayed in languages that you don't understand.

Set up options




Click **Tools > Options** and you can configure system parameters of Spamcc Pro. There are two option tabs here: **General** and **Mail**.

General option tab

Options	Description
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Load Spamcc Pro on system startup	To configure whether to load Spamcc Pro automatically on system startup
Minimize Spamcc Pro on startup	To configure whether to minimize Spamcc Pro to system tray on startup
Perform default check on startup	To configure whether to perform default check on startup
Perform default check every ** minutes	To configure the interval for default check
Play sound when new messages arrive	If this option is checked, Spamcc Pro will sound alert after detecting new messages
Display popup window when new messages arrive	If this option is checked, Spamcc Pro will pop-up a window at right lower corner of the screen after detecting new messages

Mail option tab

Option	Description
Download entire message when the size is less than ** KB	This option will help you quickly check-out messages of the remote server. If message length is greater than the specified value, then those messages will be downloaded partially, and will be marked with  . Then you can select interested messages and click the  button on the Tool Bar to download fully.
Automatically delete messages marked as spam every ** minutes	If this option is checked, Spamcc Pro will automatically delete messages marked with  in the List Pane at specified time intervals.

Advanced Operations

How to configure your own grouping filter

Scene 1

You often contact your friends with e-mail. Now you want to view their messages separately by using the grouping filter of Spamcc Pro.

- Click **Tools > Filters** and select **Friends List**, then click **Add** to input e-mail addresses and names of friends.
- Select **Grouping** and click **New** to add a grouping filter. Set its name as **From Friends**;
- Apply the grouping filter of **From Friends** to all accounts, and then check the option of **The**

messages from senders of friends list;

- Now you can view all messages from your friends in the **From Friends** group on Navigation Pane.

Scene 2

Mike (mike@acc.com), Tom (tom@bcc.com) and Jack (jack@ccc.com) are all your clients and often contact you with e-mail. Now you want to view their messages separately by using the grouping filter of Spamcc Pro.

- Click **Tools > Filters** and select **My Filters**, and then click **New** to add an e-mail filter. Set its name as **My Clients**;
- Select **My Clients** and click **Add** to open rule editing window. Select **From** for the field and **contains** for the condition, and then input the e-mail address of Mike.
- Repeat the above step to input e-mail address of Tom and Jack. Now there are 3 filtering rules. Then check the option of **Apply this filter when any rule below is satisfied**.
- Click **Apply** to save settings;
- Select **Grouping** and click **New** to add a grouping filter. Set its name as **From Clients**;
- Apply the grouping filter of **From Clients** to all accounts, and then check the option of **The messages which match the selected filters**. Click **Edit** to open filter list window and then select **My Clients**.
- Now you can view all messages from these 3 clients in the **From Clients** group on navigation pane.

Scene 3

You (myemail@abc.com) are a staff of abc.com and often receive some unwanted messages not to you recently. You want to handle those messages by using grouping filter of Spamcc Pro while avoiding incorrect manipulation of intra-company e-mail:

- Click **Tools > Accounts** and then click **Add** to configure relevant details of company's e-mail account. The name of account can be set as abc.com;
- Click **Tools > Filters** and select **My Filter**, and then click **New** to add an e-mail filter. Set its name as **Not to Me**;
- Select **Not to Me** and click **Add** to open rule editing window. Select **From** for the field and **does not contains** for the condition, and then input abc.com. After that you need to create a new rule. Select **To** for the field and **does not contains** for the condition before inputting myemail@abc.com. Then check the option of **Apply this filter when all rules below is satisfied**;
- Click **Apply** to save settings;
- Select **Grouping** and click **New** to add a grouping filter. Set its name as **Spam Not to Me**;
- Apply the grouping filter of **Spam Not to Me** to the account of abc.com, and then check the option of **The messages which match the selected filters**. Click **Edit** to open filter list window and then select **Not to Me**.
- Now you can manage those unwanted messages in the **Spam Not to Me** group on navigation pane, in which intra-company messages won't be included.

Scene 4

You (myemail@abc.com) are a staff of abc.com and receive e-mail from workmates or involved with work every day. You want to view all those messages of this week separately by using grouping filter of Spamcc Pro:

- Click **Tools > Accounts** and then click **Add** to configure relevant details of company's e-mail account. The name of account can be set as abc.com;
- Click **Tools > Filters** and select **My Filter**, and then click **New** to add an e-mail filter. Set its name as **This Week**;
- Select **My Workmates** and click **Add** to open rule editing window. Select **From** for the field and **contains** for the condition, and then input abc.com;
- Select **This Week** and click **Add** to open rule editing window. Select **Received** for the field, **is in** for the condition and **this week** for the time parameter;
- Click **Apply** to save settings;
- Select **Grouping** and click **New** to add a grouping filter. Set its name as **From Workmates in This Week**;
- Apply the grouping filter of **From Workmates in This Week** to the account of abc.com, and then check the option of **The messages which match the selected filters**. Click **Edit** to open filter list window and then select **My Workmates** and **This Week**. Meanwhile, check the option of **All of the filters listed are satisfied**.
- Now you can view all messages of this week that received from your workmates in the **From Workmates in This Week** group on Navigation Pane.

How to register with Spamcc Pro

Spamcc Pro is a shareware and you can try it free for 15 days. After that, if you still wish to use this software, please register with us.

- Obtain registration code via e-mail;
- Free upgrade to any other editions in the future;
- Limitless e-mail technical support;

Click [here](#) to register online. Please provide you user name and e-mail address for registration;

Under normal conditions, we will forward you the registration code within one working day;

Upon receipt of registration code, click **Help > Product Registration** and input your registration code.

Technical Support

Thank you for using Spamcc Pro. You are welcome to contact us via support@spamcc.com if any questions or advices arose during use of this product. You can also visit www.spamcc.com for latest information on Spamcc Pro.